



WebEOC for Business Continuity

Adaptable Enterprise Resilience Solutions for Lasting Success

Why Agencies and Organizations Trust WebEOC for Business Continuity Management (BCM)

To be fully prepared for routine outages as well as extended disruptions caused by increasingly severe natural disasters, cyberattacks, and other significant events, it is crucial that government agencies and private-sector organizations have access to reliable technology solutions that allow them to continue executing business-critical functions and to return to normal operations as quickly as possible.

Juware's WebEOC platform is designed to help clients assess risks systematically, establish mitigation plans, and transition seamlessly into and out of an activation phase.

With WebEOC's dynamic workflows and robust information architecture, organizations in the public and private sectors can effectively prepare for, respond to, and recover from any kind of adverse incident, minimizing the impact of operational disruptions, keeping stakeholders informed, and safeguarding property and capital.



Flexible Data and Process Workflows

WebEOC's data and process workflows—called WebEOC Boards—allow clients to manage response initiatives as well as collect, analyze, and report on a wide variety of data from a single shared platform. Building upon the best practices of the emergency management discipline, the WebEOC BCM SaaS subscription delivers a set of versatile off-the-shelf Boards ready for immediate deployment. Clients can modify these Boards as needed or create their own custom Boards to address new use cases through Juware's low-code/no-code DesignStudio workflow builder.

Risk Assessments

Identify potential vulnerabilities to develop comprehensive and flexible mitigation strategies.

Business Impact Analysis (BIA)

Gauge the impact of disruptions on critical processes to prioritize response efforts.

Business Activity Calendars

Coordinate projects, tasks, and exercises to ensure that BCM objectives are consistently met.

Vendor Management

Assess and monitor the status of third-party sources to reduce supply-chain vulnerabilities.

Key Performance Indicators (KPIs)

Track performance metrics to identify areas for improvement and demonstrate positive results.

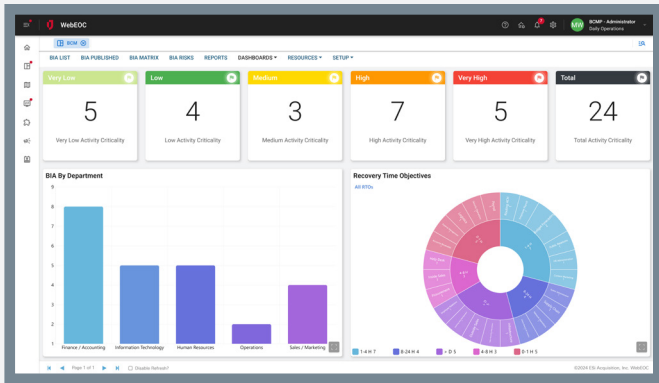
Additional Use Cases

- + After-Action Reviews
- + Auditing and Compliance
- + Business Continuity Plans
- + Chat/Collaboration
- + Checklists
- + Contact Management
- + Document Management
- + Improvement Plans
- + Project Management
- + Training/Exercise Tracking



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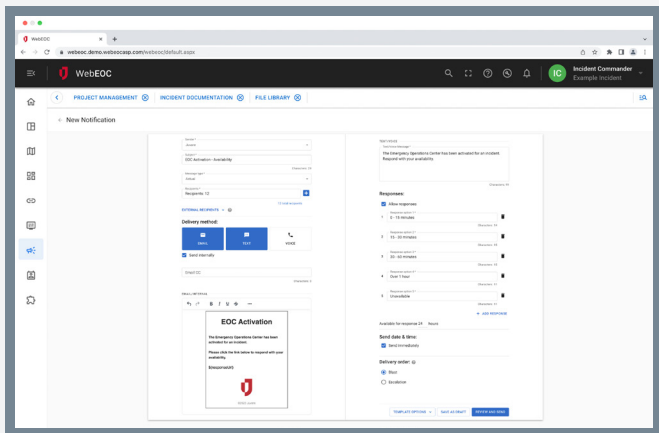
Continued Service Delivery

Even brief service outages can have significant consequences, while prolonged disruptions can irreversibly damage an organization's reputation. WebEOC ensures that clients have familiar workflows in place for resolving anticipated challenges as well as the ability to customize those workflows or create new ones as circumstances require, reducing downtime and minimizing financial impacts.

Compliance and Process Improvement

Navigating regulations can be daunting. WebEOC's business continuity workflows are preconfigured to ensure regulatory compliance, aligning seamlessly with legislative mandates as well as industry best practices. The After-Action Review Board captures feedback in real time, documenting comments and suggestions as stakeholders navigate an incident response. Individual users can quickly transition between views to monitor issues through remediation, while task tracking for corrective actions guarantees overall accountability and process consistency.

| Department | Activity | Activity Frequency | RTO | Criticality | Department Approval | Admin Approval | Status | Next Review | Version | Last Updated |
|------------------------|--------------------------------|--------------------|--------|-------------|---------------------|----------------|--------|-------------|---------|---------------------|
| Finance & Accounting | Accounts Receivable | Daily | 0:15 | High | Approved | Approved | Active | Dec 22 2024 | 1.0 | 04/16/2024 13:28:00 |
| Finance & Accounting | Budget Forecasting | Monthly | 1:45 | Medium | Approved | Approved | Active | Nov 30 2024 | 0.6 | 04/16/2024 22:28:47 |
| Finance & Accounting | Budget Forecasting | Weekly | 1:45 | Medium | Approved | Approved | Active | Apr 18 2024 | 0.4 | 04/16/2024 11:35:57 |
| Finance & Accounting | Financial Report | Weekly | 1:45 | Medium | Approved | Approved | Active | May 20 2024 | 0.2 | 04/16/2024 22:29:25 |
| Finance & Accounting | Expense Management | Daily | 0:15 | High | Approved | Approved | Active | Dec 31 2024 | 3.0 | 04/16/2024 13:29:29 |
| Finance & Accounting | Payroll | Weekly | 0:15 | High | Approved | Approved | Active | Jan 5 2025 | 1.4 | 04/16/2024 22:40:45 |
| Finance & Accounting | Procurement | Weekly | 4:00 | Medium | Approved | Approved | Active | Jan 20 2025 | 0.2 | 04/16/2024 22:29:25 |
| Finance & Accounting | Routing ACH | Daily | 1:45 | High | Approved | Approved | Active | Apr 18 2025 | 0.1 | 04/16/2024 12:11:59 |
| Human Resources | Employee Relations | Daily | 1:0 | High | Approved | Approved | Active | Nov 30 2025 | 0.7 | 04/16/2024 22:30:00 |
| Human Resources | HR Administration | Daily | 1:45 | High | Approved | Approved | Active | May 22 2024 | 0.11 | 04/16/2024 22:29:28 |
| Human Resources | Learning and Development | Daily | 1:0 | High | Approved | Approved | Active | May 20 2025 | 0.7 | 04/16/2024 22:30:00 |
| Human Resources | Performance | Daily | 1:45 | High | Approved | Approved | Active | Aug 28 2025 | 0.2 | 04/16/2024 22:41:06 |
| Human Resources | Talent Acquisition/Recruitment | Daily | 1:0 | High | Approved | Approved | Active | May 30 2024 | 0.4 | 04/16/2024 13:28:28 |
| Information Technology | Help Desk | Daily | 4:00 | High | Approved | Approved | Active | Dec 31 2025 | 0.8 | 04/16/2024 22:28:47 |
| Information Technology | Infrastructure | Daily | 2:0 | High | Approved | Approved | Active | Jan 2 2025 | 0.7 | 04/16/2024 22:31:22 |
| Information Technology | Network Operations | Daily | 0:30-9 | High | Approved | Approved | Active | May 18 2025 | 0.3 | 04/16/2024 22:30:00 |
| Information Technology | Security Operations | Daily | 0:15 | High | Approved | Approved | Active | May 18 2025 | 0.2 | 04/16/2024 22:41:06 |
| Information Technology | System Administration | Daily | 0:30-9 | High | Approved | Approved | Active | May 18 2025 | 0.3 | 04/16/2024 22:31:22 |
| Operations | Logistics | Daily | 0:15 | High | Approved | Approved | Active | Jan 14 2025 | 0.4 | 04/16/2024 22:28:47 |
| Operations | Supply Chain | Daily | 0:30-9 | High | Approved | Approved | Active | Jan 17 2025 | 0.2 | 04/16/2024 22:42:06 |



Targeted Multi-Channel Communications

With WebEOC Alerts, users can automate notifications associated with specific workflows (like reminders to update plans) and send ad-hoc messages to internal and external contacts through channels including text/SMS, mobile push, voice, email, and a built-in solution inbox, as well as Microsoft Teams, Slack, or any other webhook application. With a focus on enterprise continuity and operational resilience, WebEOC Alerts streamline communication procedures to ensure the rapid and secure delivery of notifications across jurisdictional and disciplinary boundaries when and where they are needed most.

Configurable Third-Party Data Integrations

By seamlessly automating the flow of information into and out of the WebEOC platform, our JX Connector family of rapid integration microservices standardizes and consolidates data from disparate external sources to promote comprehensive real-time situational awareness. Clients can leverage our library of ready-to-use Standard JX Connectors or develop Custom JX Connectors with assistance from Juvare Professional Services.

